# Wolters Kluwer

## Tax & Accounting

# W2/1099-Payroll Compliance Reporting 2024 System Requirements

**For best performance, follow the recommended system requirements.** To ensure that your workstations meet these requirements, download the System Analysis Tool which is attached to this Knowledgebase article.

## Standalone, Workstation, and Workstation/Server Installations

|  | Base | Better | Best |
|---|---|---|---|
| Operating System | Windows® 10* | Windows® 11* | Windows® 11* |
| Processor | Intel® Core™ i3 and equivalent processors | Intel® Core™ i5 or better and equivalent processors | Intel® Core™ i7 or better and equivalent processors |
| Memory (RAM) | 8 GB | 8 GB | 16 GB |
| Available Hard Disk Space | 3 GB | 10 GB | 10 GB on solid state drive |
| Computer Monitor (Display) | 1024x768 | 1024x768 or higher | 1920x1080 |
| Internet Browser | Google® Chrome™ or Microsoft Edge® | Google® Chrome™ or Microsoft Edge® | Google® Chrome™ or Microsoft Edge® |
| Authenticator App | You can use any authenticator app that supports a Time-based One-Time Password. Check this list for authenticator apps confirmed to be compatible with the software: Multi-Factor Authenticators for Customers | | |
| Printer | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Laser |

### What's the difference in "Base", "Better" and "Best" configurations?

- **Base**: The software will install and run correctly in this minimal configuration, but performance may not be suitable for some users.
- **Better**: Enhances performance and application response times to meet the needs of most software users.
- **Best**: Recommended for optimum performance, especially for users who prepare complex returns or large numbers of returns.

### Operating Systems

- Both 32-bit and 64-bit versions of Microsoft® operating systems are supported.

  **Note:** Windows® 10 end of life is October 14, 2025 and will continue to be a supported operating system for tax year 2024 software. Please start making plans to upgrade your computers. Windows®11 is only available as a 64-bit operating system. Memory requirements for tax year 2025 software will increase.

### Internet Connection Required

- High-speed internet connection required for all install types (e.g., DSL, cable modem, T1/T3).

## Server-Only Installations

|  | Base | Better | Best |
|---|---|---|---|
| Operating System | Windows® 10* | Windows Server® 2016* | Windows Server® 2019* |
| Processor | Intel® Core™ i5 or better and equivalent | Intel® Core™ i7 or better and equivalent | Intel® Core™ i9 or better and equivalent processors |
| Memory (RAM) | 8 GB | 16 GB | 16 GB |
| Available Hard Disk Space | 10 GB | 10 GB on solid state drive | 10 GB on solid state drive |
| Printer | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Inkjet (non-W-2/1099 forms); Laser (W-2/1099 forms) | Laser |

### What's the difference in "Base", "Better" and "Best" configurations?

- **Base**: The software will install and run correctly in this minimal configuration, but performance may not be suitable for networks with multiple users.
- **Better** and **Best**: Recommended for better and optimum performance in networked environments where multiple users work simultaneously.
  **Note:** Windows® 10 end of life is October 14, 2025, and will continue to be a supported operating system for tax year 2024 software. Please start making plans to upgrade your computers. Windows®11 is only available as a 64-bit operating system. Memory requirements for tax year 2025 software will increase.
- \* This product uses .NET Framework 4.8.